

Betriebliches Pandemiemanagement

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危机

危机 wēijī Krise

危 wēi Bedrohung, Gefahr

机 jī Chance, das Gerät

- Schwierige Lage/Situation
- Zeit die den Höhe- und Wendepunkt einer gefährlichen Entwicklung darstellt
- Schwierigkeit
- kritische Situation
- Zeit der Gefährdung/des Gefährdet seins



危机 处理

wēijī (Krise) + chǔlǐ (Regeln)

= **Krisenmanagement**

Crisis and Business Continuity Management



Scope:	Regulation Class:	Document Class:	 
Group	Standard	Main Document	

Regulation Title

Incident, Emergency, Crisis and Business Continuity Management (Resilience)

Content

This regulation defines the minimum requirements for resilience management, especially with regards to the hierarchy of documentation, responsibilities, thresholds of activation, overall organization, training, and measurement & evaluation.

Target Group

OMV Group (OMV Aktiengesellschaft and all its fully consolidated subsidiaries), including OMV Petrom SA and all its fully consolidated subsidiaries, excluding Borealis AG and all its fully consolidated subsidiaries, excluding SapuraOMV Upstream Sdn. Bhd. and all its fully consolidated subsidiaries (entity regulation existing); all employees and especially members of emergency and crisis management teams including external experts involved in providing subject matter advice to OMV Group companies.

Please note that regulations are reviewed periodically. Only regulations published on REAL are valid and in force. Please refer to the last page of this document for a complete overview of the metadata.

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Regulation: GST-0224 Code:	Version: 2.1
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Scope	Regulation Class	Document Class	 
Group	Standard	Annex	

Title of Annex

Pandemic Preparedness

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Resilienz ??



resilire zurückspringen,
abprallen

"Gedeihen" unter widrigen
Bedingungen

- auf Anforderungen
wechselnder Situationen
flexibel reagieren
- stressreiche, frustrierende
oder sonst schwierige
Lebenssituationen meistern



Das Resilienz-Modell inspiziert das Phänomen, warum es Menschen gelingt an seelischen Krisen und Überforderungen nicht zu zerbrechen, sondern ganz im Gegenteil daran zu wachsen und ihr Selbstbewußtsein auszubilden.



- ▶ Eigenständigkeit,
- ▶ Unabhängigkeit,
- ▶ Findigkeit, Ausdauer,
- ▶ Akzeptanz dem Leben & Veränderungen gegenüber,
- ▶ Anpassungsbereitschaft,
- ▶ Balance und Flexibilität

Resilienz



- Es geht nicht um Problemvermeidung – sondern um Potentialentfaltung
- Wer es schafft sich durch nichts entmutigen zu lassen,
- Widrigkeiten und Rückschläge wegzustecken und auch
- unter schwierigsten Bedingungen Format und innere Haltung zu bewahren,
- In scheinbar hoffnungslosen Situationen einen Ausweg zu finden = dieser Mensch ist lebensstüchtig und innovativ



Wie andere Fertigkeiten im Leben läßt

sich Resilienz gezielt

trainieren!

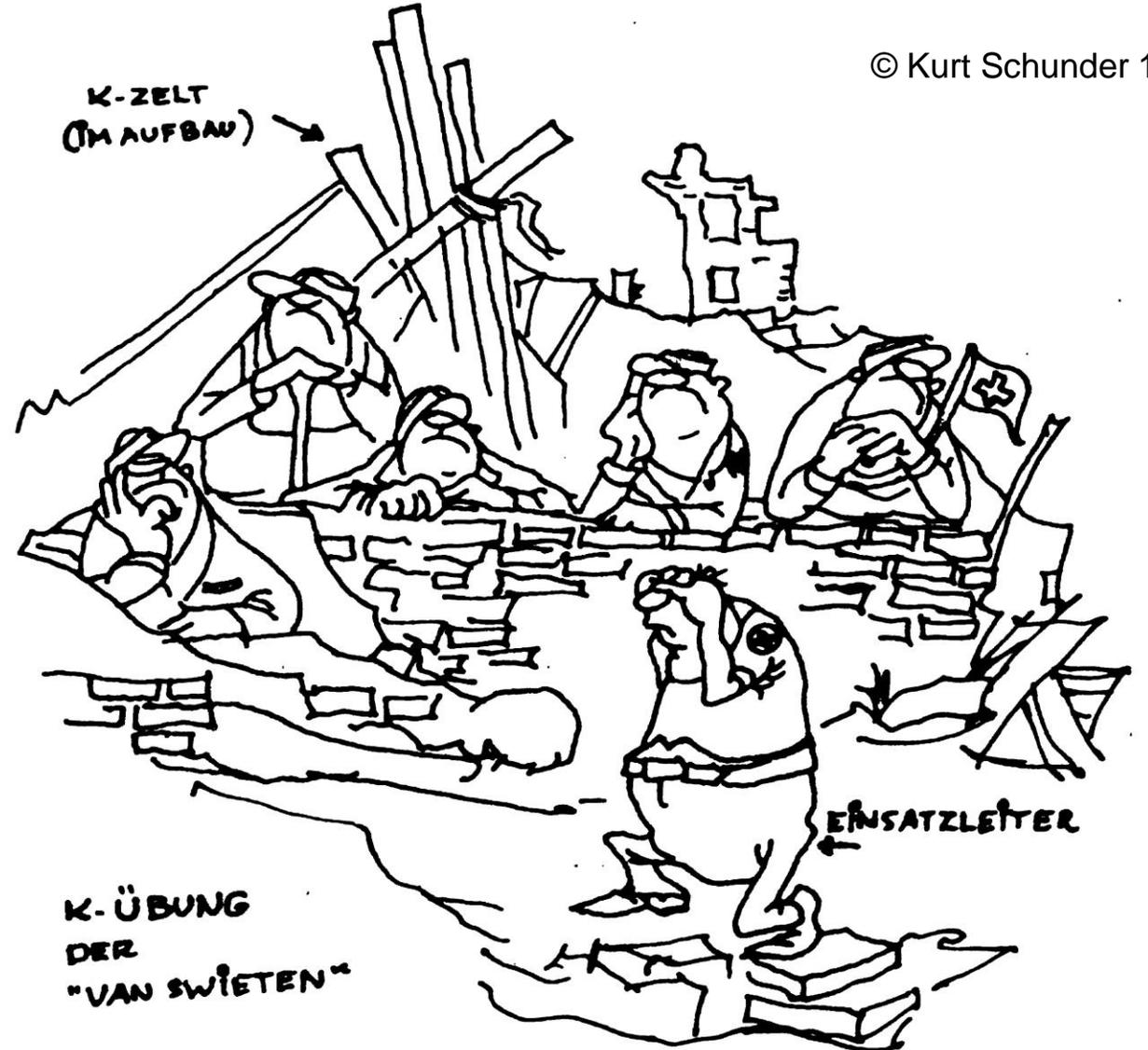
Training & Übung



© Kurt Schunder 1986



1980



Pandemic Crisis Management Scenario Training

1. Targets/Organisation/Result



Target:

- ▶ Pandemic procedure
- ▶ Enhancement of current status

Organisation:

- ▶ Venue: Otto Wagner Platz 5, 1090 Vienna, Room 1.01
- ▶ Leadership: DD
- ▶ Participants: Crisis management team of OMV
- ▶ Date: 10. Jänner 2007
- ▶ Duration: 1 Day, 09.00 hrs to approximately 18.00 hrs
- ▶ Methodology: Interactive Scenario training

Result:

- ▶ A coordinated CMT in case of a pandemic
- ▶ Potential additional preparedness action plan



- Mehr als 70 Rückmeldungen
- 80 % ÄrztInnen
- Große & kleine Unternehmen
- Alle Industriezweige
- von allen Kontinenten

EPROH Survey – Update April 2021



- Need for an emergency preparedness and response plan that **incorporates all employees** in the organization
- Realize that disaster management is a multi faceted discipline – should be involved in overall disaster management plan
- Business Continuity Plan is important for preparedness during a crisis
- **Contractors may present the weakest link** in the mitigation activities
- Communication is a critical issue - need for consistent messages and objective evidence in rapidly evolving circumstances
- **Need to be flexible**

Pandemic Preparedness



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Title of Annex
Pandemic Preparedness

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Pandemic Preparedness



Appendix A: Checklist Pandemic Preparedness Plan

Plan of Business Impact	
Identify a pandemic coordinator and/or team with defined roles and responsibilities for preparedness and response planning. The planning process should include input from labor representatives.	Pandemic Team consisting of:
Identify essential employees and other critical inputs (e.g. raw materials, suppliers, sub-contractor services/ products, and logistics) required to maintain business operations by location and function during a pandemic.	Essential employees: input to be received from the responsible Department Critical inputs: input to be received from the responsible Department
Train and prepare ancillary workforce (e.g. contractors, employees in other job titles/descriptions, retirees).	Drill planning for ancillary workforce
Develop and plan for scenarios likely to result in an increase or decrease in demand for your products and/or services during a pandemic (e.g. effect of restriction on mass gatherings, need for hygiene supplies).	EWRM performed by the Risk and Department (considering also Health Experts input, including Health Risk Assessment)
Determine potential impact of a pandemic on company business financials using multiple possible scenarios that affect different product lines and/or production sites.	People of workforce hospitalized, lost work and therefore lack of production during also Health Experts input, Health Risk Assessment)
Determine potential impact of a pandemic on business-related domestic and international travel (e.g. quarantines, border closures).	Input to be received from the responsible Department
Find up-to-date, reliable pandemic information from community public health, emergency management, and other sources and make sustainable links.	The most reliable medical sources World Health Organization (WHO) States Center for Disease Control (US) European Center for Disease Control and/or national authorities

Plan of impact on employees and customers	
Forecast and allow for employee absences during a pandemic due to factors such as personal illness, family member illness, community containment measures and quarantines, school and/or business closures, and public transportation closures.	By following the recommendation of international health bodies and/or national authorities; By identifying essential employees By running Health Risk Assessments
Implement guidelines to modify the frequency and type of face-to-face contact (e.g. handshaking, seating in meetings, office layout, shared workstations) among employees and between employees and customers (refer to CDC recommendations).	Prevention and protection measures communicated through the internal communication materials by citing reliable international and national medical sources
Evaluate employee access to and availability of healthcare services during a pandemic, and improve services as needed.	List of public healthcare providers the Ministry of Health
Evaluate employee access to and availability of mental health and social services during a pandemic, including corporate, community, and faith-based resources, and improve services as needed.	Emergency Psychological support from
Identify employees and key customers with special needs, and incorporate the requirements of such persons into your preparedness plan.	Input to be received from the responsible Department

Policies during a pandemic	
Establish policies for employee compensation and sick-leave absences unique to a pandemic (e.g. non-punitive, liberal leave), including policies on when a previously ill person is no longer infectious and can return to work after illness.	Policies to be developed and aligned with HR
Establish policies for flexible worksite (e.g. telecommuting) and flexible work hours (e.g. staggered shifts).	Work from home; Other Policies to be developed and aligned with HR
Establish policies for preventing influenza spread at the worksite (e.g. promoting respiratory hygiene/cough etiquette, and prompt exclusion of people with influenza symptoms).	

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- New Guideline 605 = revision of “old” guideline
- Input from weekly calls of international health coordinators
- Published on World Health Day on April 8th 2021
- Download free of charge from IOGP website – lot of useful material which might be useful for other industries as well.

Pandemic management in the oil and gas industry



Krisenmanagement – was habe ich bisher gelernt: V April 2021

- Beharrlichkeit! Beharrlichkeit!! Beharrlichkeit!!! Kommunikation! Kommunikation
- Notwendigkeit medizinische Problematik & Themen für Nichtmediziner verständlich zu machen
- **Evidenz in kritischen Zeiten versuchen hochzuhalten – Info von ECDC, WHO, Lancet usw.:**
 - „Halbwissen“ & selbsternannten „SpezialistInnen“ fachlich korrekt gegenüber treten. Hobby-VirologInnen mit ausgeprägtem Drang besser informiert zu sein als ÄrztInnen incl. damit verbundener Profilierungsneurosen (hochakut!) machen Arbeit schwer**
- **Psychischen Aspekte nicht vergessen! Hilfe organisieren!!**
- Team Work ist Schlüssel für erfolgreiche Implementierung
- **Pläne rasch an Veränderungen adaptieren – hohe Flexibilität entwickeln**
- Netzwerke pflegen und Erfahrungen teilen – andere KollegInnen haben ähnliche Probleme und vielleicht schon gute Ideen
- **Sich nicht vom Wahnsinn/Panik anstecken lassen !**

Zukunftsthemen für „Pandemic Preparedness“



- Testungen - Zusammenarbeit mit Labors
- Quarantäneregeln für bestimmte kritische Arbeitsbereiche – z.B. Messstationen, Ölplattformen
- Für int. tätige Organisationen – lokale ärztliche KollegInnen/Med. SpezialistInnen nötig um lokale gesetzliche Regelungen erfassen zu können!
- „lessons learned“ – jetzt obwohl aktuelle Pandemie noch nicht vorbei – **Dokumentation** von Erfahrungen, Problemen, AKUT – Lösungen
- Regelmäßige updates der Arbeitsanweisungen nach Pandemie & gesetzlichen Regeln
- Regelmäßige updates der Pläne
- Regelmäßiges Training zur Anwendung der Pläne – neue Verantwortlichkeiten und Personen
- Regelmäßige **Übungen** – „Sandkastenspiele“
- Regelmäßige Info für Vorstände/HSSE Manager usw. - Thema im Bewußtsein halten.

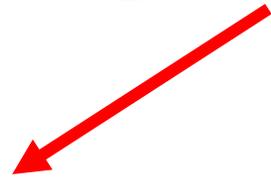


NEVER GIVE UP





危机



- Schäden für MitarbeiterInnen & Unternehmen
 - gesundheitlich (psychisch & physisch)
 - wirtschaftlich

- Weiterentwicklung der AM
- Verbesserung des Verständnisses in Betrieben für Notwendigkeit von Prävention
- Verbesserung der Wahrnehmung & des Stellenwertes der AM im Betrieb/Organisation